

Moses T's Catering: Customer Satisfaction Survey

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Event Date: May 1, 2010

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What type of catering service did we provide for you?
(i.e. Drop-off, Breakfast, Lunch, Dinner, Reception, Wedding, etc.)

wedding reception

How would you describe your overall experience? Were your expectations met?

- Excellent- *Everything went great and the event was perfect*
 Satisfactory- *One or two minor adjustments could have been made*
 Fair- *There were multiple things I would have like to see differently*
 Poor- *Very unhappy with all aspects of the event provided*

Please describe in detail why you chose the above options.
(ex. What did you like, dislike, what you would like to see changed)

The food was exceptional. The preparation intent was clearly evident
by the flavors, temperature of food & service.

One thing I would add is more servers for large gatherings.

Were you able to meet the staff members that served or delivered your meal?

- Yes
 No

Were they helpful, courteous and friendly? Please explain.

they were courteous, and friendly.

Was your delivery made on time?

- Yes
 No

How would you describe the quality of the meal provided?

- Excellent
 Satisfactory
 Fair
 Poor

Please describe in detail why you chose the above option.

(ex. Food temperature, food quality, what you liked or disliked about our products. Anything you would like to see differently?)

Quinten and his staff were professional, yet personable. This is a very highly skilled, operator and I am looking forward to using them again. Excellent job!

Moses Ts